



Last Updated: 25/10/2024

Introduction

This privacy policy outlines how we collect, use, and protect your personal information when you engage with our services. At AMEK, we are committed to safeguarding your data and ensuring that your privacy is respected.

This document details our policies related to the collection, storage, and usage of your personal information when using our services.

Data Collection

To provide a better and more personalized experience, we may request specific personal details from you. This information will be used to identify or contact you in the context of delivering our services.

We also collect data to improve the functionality of our services, ensure system performance, and deliver effective customer support. The data collected may include:

- Personal information (name, email, etc.)
- Usage information (interaction with our services)
- Technical information (IP address, device information, and browser type)

Use of Information

The information collected from you is used for the following purposes:

1. Service Delivery: To ensure the proper functioning of our services and systems.
2. Customer Support: To address any queries or issues you may have with our services.

3. Performance Improvements: To enhance the efficiency and user experience of our services.
4. Security and Fraud Prevention: To protect against unauthorized access and misuse.
5. Research and Development: To help improve the functionality and offerings of our services based on user behavior and feedback.

Log Data

We collect information that your browser sends when you use our services, known as Log Data. This includes information such as your computer's Internet Protocol (IP) address, browser type and version, the pages you visit, the date and time of your visit, and the duration of time spent on specific pages. This data helps us understand usage patterns and improve service quality.

Cookies

Cookies are small text files stored on your device when you visit our website or use our services. These cookies allow us to recognize your preferences, remember your login details, and enhance your overall user experience. You can accept or decline the use of cookies, but please note that refusing cookies may limit the functionality of certain features of our services.

Service Providers

We may partner with third-party service providers to support the operation of our services. These providers may have access to your personal information only to perform tasks on our behalf, such as hosting, customer support, or analytics. They are contractually obligated to maintain the confidentiality and security of your data and are not permitted to use it for any other purpose.

Security

At AMEK, the security of your personal information is our top priority. We implement robust administrative, technical, and physical safeguards to prevent unauthorized access to your data. Our dedicated Security Officer oversees all security measures, ensuring compliance with best practices and conducting regular assessments to maintain system integrity.

Additionally, our employees receive continuous training on data protection and are required to comply with our strict confidentiality policies.

Links to Other Sites

Our services may contain links to third-party websites that are not operated by us. Once you click on these links, you will be redirected to external websites. Please note that we are not responsible for the privacy practices or content of third-party sites. We encourage you to review the privacy policies of any external site you visit.

Children's Privacy

Our services are not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete this data from our systems. If you are a parent or guardian and believe your child has shared personal information with us, please contact us immediately.

Changes to This Privacy Policy

We may update our privacy policy periodically to reflect changes in our services or legal requirements. Any changes will be posted on this page, and we encourage you to review this policy regularly. Changes take effect immediately upon being posted here.

Contact Us

If you have any questions, concerns, or suggestions regarding our privacy policy, please don't hesitate to contact us at:

Email: cs@amekcapital.com